Some students have had trouble submitting a recordings with the Charms App using an iPhone. Here are a few suggestions from Charms that may remedy the problem:

* Go to Settings>Privacy>Microphone and flip the toggle switch to enable the microphone for the charms app.
* Go to Settings>Safari>Cookies and enable from 3rd party.
* If you have recorded, placed it in the trash and then re-recorded, and it will not upload, you may need to completely log out and log in again before re-recording.